

WHAT IS CLAIMED IS:

1. A learning program enabling a company employee to learn about transaction through a terminal device,

wherein said learning program causes a computer to
5 perform the process of:

storing an amount of transaction work which the employee has performed using the terminal device;

displaying a learning screen on the terminal device in response to a request for transaction learning
10 from the employee;

storing start and end times of the transaction learning which the employee has received; and

calculating, from the amount of transaction work performed before the start time of the transaction learning
15 and the amount of transaction work performed after the end time of the transaction learning, an efficiency of the transaction work performed after the end time of the transaction learning relative to the transaction work performed before the start time of the transaction learning.

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2. The learning program according to claim 1, wherein the employee whose efficiency of the transaction work is calculated is specified by a supervisor who supervises the transaction.

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3. The learning program according to claim 1, wherein said learning program further causes the computer to

perform the process of picking out the employee whose efficiency of the transaction work is not higher than a predetermined value.

5 4. The learning program according to claim 1, wherein said learning program further causes the computer to perform the process of picking out the transaction learning which failed to increase the efficiency of the transaction work up to a predetermined value.

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 5. The learning program according to claim 1, wherein the efficiency of the transaction work is calculated by subtracting the amount of the transaction work performed per unit time before the start time of the transaction learning from the amount of the transaction work performed per unit time after the end time of the transaction learning, and dividing an obtained difference by the amount of the transaction work performed per unit time before the start time of the transaction learning.

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 6. The learning program according to claim 1, wherein said learning program further causes the computer to perform the process of:

 displaying a transaction screen on the terminal device to permit the employee to perform transaction; and

 displaying, on the terminal device, the learning screen enabling the employee to learn about the transaction

on the transaction screen when the request for the transaction learning is made from the terminal device on the transaction screen.

5 7. The learning program according to claim 6, wherein a learning button for requesting the transaction learning is displayed on the transaction screen.

8. A computer-readable recording medium recording
10 a learning program enabling a company employee to learn about transaction through a terminal device,

wherein the learning program causes the computer to perform the process of:

storing an amount of transaction work which the
15 employee has performed using the terminal device;

displaying a learning screen on the terminal device in response to a request for transaction learning from the employee;

storing start and end times of the transaction
20 learning which the employee has received; and

calculating, from the amount of transaction work performed before the start time of the transaction learning and the amount of transaction work performed after the end time of the transaction learning, an efficiency of the
25 transaction work performed after the end time of the transaction learning relative to the transaction work performed before the start time of the transaction learning.